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Service Performance Insight Names Vision Solutions Global Services Among "The Best-of-the-Best"

Irvine and San Francisco, Calif. (February 24, 2015) – Vision Solutions Inc., a leading provider of disaster recovery, high availability and migration software and services, announced today that Service Performance Insight (SPI) named it a 2015 Best-of-the-Best service organization.

SPI recognized Vision as one of just eleven firms, out of 220 that participated in the benchmark, for excelling in all five service performance dimensions studied – leadership, client relationships, human capital alignment, service execution and finance and operations.

"As data and data centers grow, businesses must design and build greater reliability and resilience into their mission-critical systems and test them – often," said Terry Plath, vice president, professional services for Vision Solutions. "Unfortunately, these tests are infrequent - at best. That's where companies can leverage the depth of experience of a services partner to ensure uptime of their mission-critical systems and compliance with service-level agreements (SLAs). We are honored that SPI considers Vision Solutions among 'The Best-of-the-Best' and we consider it a reflection of the hard work and professionalism of each of our team members." (Tweet this)

Today's CIOs and IT infrastructure leaders face extremely high expectations around system availability and uptime SLAs. Vision Solutions' Global Services team collaborates with customers and partners, assisting them with HA/DR design and implementation, planned system tests, unplanned system outages and near-zero-downtime migrations.

"For the past six years, we have analyzed the top five percent of Professional Services Maturity™ Benchmark participants to uncover the reasons for their outstanding performance," said SPI Managing Director Jeanne Urich. "We found that, with Vision Solutions, its customer service and efficiency are key components driving the company's performance." (Tweet This)

To learn more about Vision Solutions and its professional services, please click here.

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About Vision Solutions

Vision Solutions is the premier provider of software solutions designed to protect data, minimize downtime and maximize data center resources. It is the only company to deliver workload migrations, high availability, disaster recovery and data sharing – across multiple operating systems, on any hardware and in any physical, virtual or Cloud-based environment. Its solutions perform near-zero

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downtime migration of data, applications and systems and utilize real-time replication to prevent data loss. And its software enables different database platforms to seamlessly share and consolidate data in real-time. Vision Solutions has been serving enterprises and managed service providers for over 25 years through our portfolio of Double-Take®, MIMIX® and iTERA® product brands.

About Service Performance Insight

Service Performance Insight (SPI) is a global research, consulting and training organization dedicated to helping professional service organizations (PSOs) make quantum improvements in productivity and profit. In 2007, SPI developed the PS Maturity Model™ as a strategic planning and management framework. It is now the industry-leading performance improvement tool used by over 10,000 service and project-oriented organizations to chart their course to service excellence.

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