



**FOR IMMEDIATE RELEASE**

## **Vision Solutions Wins Gold in the 12th Annual 2017 IT World Award® for IT Support Team of the Year**

**IRVINE, CA (May 25, 2017)** – Vision Solutions, a leading provider of business resilience solutions for IBM Power Systems, announced today that *Network Products Guide*, the industry's leading technology research and advisory guide, named Vision Solutions' CustomerCare a Gold winner in the 12th Annual 2017 IT World Awards in the IT Support Team of the Year category.

Vision Solutions CustomerCare delivers around-the-clock, global support for iTERA, MIMIX and OMS/ODS brand solutions with the most advanced and accessible tools backed by a team of veteran industry professionals with unmatched technical expertise. In the last year, CustomerCare has achieved an industry-high Net Promoter Score of 95% and a Customer Satisfaction Score of 99%, reflecting the loyalty and enthusiasm customers have for the expert guidance from CustomerCare to help keep their Vision Solutions products operating at peak effectiveness and efficiency.

An annual achievements and recognition awards program with active participation from a broad spectrum of industry voices, the coveted IT World Awards program encompasses the world's best in organizational performance, products and services, hot technologies, executives and management teams, successful deployments, product management and engineering, customer satisfaction, and public relations in every area of information technology.

"The Vision Solutions CustomerCare team prides itself on its forward-thinking approach to helping clients solve problems throughout the world of business continuity," said Nicolaas Vlok, President and CEO of Vision Solutions. "This recognition further validates our position as the premier provider of IT software solutions and support poised to successfully help organizations navigate the challenges associated with project management, implementation, optimization, migration and educational services."

These industry and peer recognitions from *Network Products Guide* are the world's premier information technology awards honoring achievements and recognitions in every facet of the IT industry. Winners from all over the world will be honored on Monday, June 26, 2017 during the 2017 SVUS Red Carpet Awards ceremony dinner in San Francisco.

### **About Vision Solutions**

Vision Solutions is a leading provider of business resilience solutions – high availability, disaster recovery, migration and data sharing – for IBM Power Systems. For more than 25 years, customers and partners have trusted Vision to protect and modernize their environments, whether on-premises or in the cloud. Visit [visionsolutions.com](http://visionsolutions.com) and follow us on social media, including Twitter, Facebook and LinkedIn.

**About NPG's IT World Awards**

As the industry's leading technology research and advisory publication, *Network Products Guide* plays a vital role in keeping decision makers and end-users informed of the choices they can make in all areas of information technology. The Annual IT World Awards is part of the SVUS Awards® recognition program from Silicon Valley in the United States of America which also includes other programs such as the CEO World Awards, Consumer World Awards, Customer Sales and Service World Awards, Golden Bridge Awards, Globee Fastest Growing Private Companies Awards, Info Security PG's Global Excellence Awards, Pillar World Awards, PR World Awards, and Women World Awards. To learn more, visit [www.networkproductsguide.com](http://www.networkproductsguide.com).

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