

Availability Update

for Vision Solutions Availability Products for IBM i



Expert Help for Assured Readiness

The Availability Update service from Vision Solutions brings your high availability/disaster recovery environment up to date quickly—without interfering with normal business operations. Installing the latest iTERA Availability, MIMIX Availability or OMS/ODS software results in a faster and more effective recovery in case of a system failure, natural disaster or planned outage.

During your Availability Update, experts from Vision Solutions Global Services review your current high availability environment. They identify areas that would benefit from the most recent technology and apply the latest releases and fixes to bring your HA environment up to date.

Benefits

- Improved level of HA/DR readiness
- A better understanding of your HA environment
- Up-to-date and accurate HA/DR planning documentation for your auditors

Deliverables

- Installation of latest iTERA Availability, MIMIX Availability or OMS/ODS software
- Configuration update to maximize the use of the latest technology from Vision Solutions
- Skills transfer focused on using the most recent high availability software features



Your Availability Update service has three phases:

1. In the planning phase, Global Services experts from Vision Solutions review your current iTERA Availability, MIMIX Availability or OMS/ODS environment. We work with you to review the most recent product features. Together, we discuss how the latest technology from Vision Solutions could simplify your operations.
2. In the configuration phase, our experts work with you to update your current high availability environment. We install the latest software and update your system's configuration as needed to optimize your operations.
3. In the skills transfer phase, designated members of your staff learn how to use the latest updated features.

A typical Availability Update is performed remotely. By avoiding travel time and costs, you benefit from a much faster and less expensive project than if a technician performed the work on your site.



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