

MIMIX[®] DR Consulting Services



Expert assistance from Vision Solutions makes MIMIX DR even easier

MIMIX DR Test

The experts from Vision Solutions Global Services conduct thorough tests to make sure your disaster recovery environment is ready to handle the unexpected. The tests validate the effectiveness of your disaster recovery plan and ensure that you are prepared for any emergency.

- **Test.** After an audit of your data to ensure that your recovery server is fully in sync with your production server, Vision Solutions Global Services experts work with you to simulate a production server outage and test the failover process to the recovery server.
- **Recover.** Our team assists you to reestablish your production server. We work with you to make sure the recovery server data is correct after the test and help you restart MIMIX DR.
- **Document.** The results of the failover test are used to create your customized and specific MIMIX DR Runbook.

MIMIX DR Failover Assistance

If you ever need assistance with the failover of your production server to your recovery server, experts from Vision Solutions Global Services are always available to get your business running again. We know that every customer's server is different. You can be confident that our experts have the experience and know-how to assist you with failing over your environment. It's easy to get the help you need. Simply contact the Vision Solutions CustomerCare group to arrange for remote failover assistance.

MIMIX DR Recovery Assistance

If you need help returning your data and applications to your production server after the issues that resulted in a failover have been resolved, recovery assistance from Vision Solutions Global Services gets your operations running again quickly.

Our experts help you:

- Recover your data and applications and return them to your new or repaired production server
- Restart MIMIX DR and resume protection to the recovery server

Vision Solutions Managed Services for MIMIX DR

Worry-free management of MIMIX DR by the experts at Vision Solutions Global Services frees up your resources and ensures that your disaster recovery solution will be ready when you need it. Three tiers of service are available to meet your budget and your needs.

Feature	Silver	Gold	Platinum
Monitoring via MIMIX DR email notifications	✓	✓	✓
Monitoring via remote access		✓	✓
Repair of detected audit failures	✓	✓	✓
Weekly email activity report		✓	✓
Annual checkup with full report			✓



For more information: 1 (800) 957-4511 • info@visionsolutions.com • visionsolutions.com

© Copyright 2014, Vision Solutions, Inc. All rights reserved. All trademarks and registered trademarks are the property of their respective owners.